## 第14回アジア太平洋ホスピス大会 I 4<sup>th</sup> Asia Pacific Hospice Conference November 13(sat) - 14(sun), 2021 REGISTRATION OPEN

## Day 0 – Paediatric Pre-conference workshop (English)

Theme: Communication, conflict and caring in paediatric palliative care

Date: Friday, 12 Nov 2021

Time: 16:00 - 19:00 (Singapore time - GMT+8)

Good communication underpins much of paediatric palliative care and effective communication is noted as one of its major characteristics. Poor communication is regularly reported as one of the most frequent causes of complaint in healthcare. With colleagues, communication has been identified as the single most important factor in team success. It is an area in which we can always keep learning.

This workshop will explore communication with children and with their families, including facilitating appropriate communication between children and parents and managing challenging conversations. We shall also discuss communication in the context of teamwork in paediatric palliative care, in particular the challenges of conflict resolution. The format of the workshop will include formal presentation, the use of scenarios with worked examples and group discussion.



## Dr Jan Aldridge

Dr Jan Aldridge has worked and researched extensively with seriously ill children and their families and with staff who work with them. She has worked in the National Health Service, Hospices and Universities. She currently holds an Honorary Consultant contract at Leeds Children's Hospital and the position of Professor (Research) at the University of York. Dr Aldridge's experience includes lecturing, research and professional training in the UK and internationally, including Europe, Southern Asia, South-Eastern Asia, Latin America, Norway, Denmark and

the USA. She has published widely in academia and writes for both professional and lay audiences.



## **Dr Poh-Heng Chong**

Dr Poh-Heng Chong is Medical Director of HCA Hospice Care, Singapore; and runs Star PALS, a specialist community paediatric palliative care service that serves children with life shortening conditions in the home setting. His passion has always been to ensure children (and families) facing one of life's greatest challenges could access quality supportive care. Toward this goal, he has ventured into advocacy, education and research. He is the current chair of the PPC special interest group in APHN. Through this regional network of ardent palliative care practitioners, he hopes even more children dying from terminal illness can live with hope, without fear or pain.